



GOLDENDOODLE ASSOCIATION
OF NORTH AMERICA
("GANA")

Accredited Breeder Complaint Form

Date: _____

Complainant Contact Information:

Name:

Address:

City:

State:

Zip:

Country:

Contact Phone Number:

Email Address:

Breeder Information:

Name:

Address:

City:

State:

Zip:

Country:

Phone Number (if known):

Website (if known):

Email (if known):

Please state reason for complaint here:

NOTICE: All complaints must be substantiated by written proof and/or documentation. GANA will not consider any complaint that does not include substantiating documentation.

How did you hear of the breeder? (Be specific: Internet, newspaper, friend, etc.)

How was the puppy paid for?

Did the breeder provide references? Yes No

If yes, did you contact those references? Yes No

Was there an interview (by application, telephone, in person, or by email) before you were allowed to purchase the puppy? Yes No

Did the breeder provide you with registry papers for your pet? Yes No

Did the breeder provide you with medical records for your pet? Yes No

Did you sign a contract with the breeder? Yes No

If yes, did the breeder provide you with a copy of the contract? Yes No

Were you advised of any health guarantees on the puppy? Yes No

If yes, were they supplied in writing? Yes No

Were you supplied with proof of parents' testing and pedigrees? Yes No

Were you offered or did you request to tour the breeder's home/facility? Yes No

If yes, did you tour the breeder's premises? Yes No

Were there specific concerns you had when touring the facility? Yes No

If yes, please explain.

Were there areas you were refused access to? Yes No.

If yes, please explain.

How did the puppy come to your home? (Be specific: air shipped, picked up, driven, etc.)

Did the breeder provide you with travel information (i.e., what to bring with you; how to choose a "potty" stop; areas to avoid, etc.?)

Animal Information

Age when obtained:

Sex:

Was the animal altered (spayed/neutered) by breeder? Yes No

Was the animal altered by you? Yes No

If yes, what age?

Please describe the puppy's condition upon arrival/pick up

Were you advised of veterinary care the animal had received prior to purchase? Yes No

If yes, please explain. Note if information was received verbally or in writing (Be specific):

How soon after purchase did you take your animal to a veterinarian to be examined?

Was the vet visit for health exam/vaccinations or because of medical concerns? Please explain and be specific.

Does your dog have a medical problem? Yes No

If yes, at what point did you first notice the animal may be suffering from medical problems? Please explain and be specific.

Did you notify the breeder that there was a medical problem? Yes No

If so, what was the breeder's response?

Is the animal currently living? Yes No

If no, please explain how he or she died (Be specific):

How old was the animal at the age of death? Weeks Months Years

Were there any prior medical conditions that you were aware of upon purchase of the dog?

Yes No

If yes, please explain and be specific.

If your complaint is for an issue other than a medical problem, have you contacted the breeder about it? Yes No

If yes, what was the breeder's response, if any?

Have you contacted any organizations, professionals, or others about your complaint, besides the Goldendoodle Association of North America? Yes No

If yes, please list the agencies contacted:

Have you contacted a lawyer? Yes No

If yes, please list lawyers contact information:

What resolution would you like to see?

Signature

Printed Name

Please fax a copy of this document to _____

Please fax all supporting documentation (copy of the contract, medical records, etc.) to

GANA will undertake its best efforts to resolve your complaint; however, GANA cannot guarantee that the outcome will be what you desire. GANA is not a law enforcement agency, nor a legal firm, but rather an organization dedicated to using its resources to help the advancement of the Goldendoodle breed. Once GANA has reviewed your complaint, GANA will begin its investigative process and contact you upon its conclusion with GANA's findings.

Return to [home](#)